

Contact the IMPULSE Wireless team today for expert advice on critical communications, worker safety and GPS tracking:

02 8705 3778 www.impulswireless.com.au

Capability Statement

We are committed to providing exceptional customer service, support and technology innovation.

Overview

IMPULSE Wireless is the leading turnkey Push-to-talk provider in Australia.

IMPULSE Wireless has over a decade of working experience in both Push-to-talk and traditional Two-way radio; with a thorough understanding of Two-way communications, Telco and IT.

With thousands of PTT users, our customers include Government and Enterprise ranging from bus and coach passenger transport, public safety, event security patrols and emergency first aid providers.

Employing 13 dedicated staff members in NSW, our comprehensive expertise allows us to deliver and support fit for purpose, reliable, future-proof communications solutions.

Core Capabilities

At IMPULSE Wireless, we leverage technology to improve worker safety, efficiency and business outcomes for our clients.



PTT COMMUNICATIONS

IMPULSE Wireless is the most experienced turnkey Push-to-talk provider in Australia, with thousands of users Australia wide.



TWO-WAY COMMUNICATIONS

We have broad experience in radio integration, and can bridge Two-way radio communication systems to your IMPULSE Wireless PTT network.



SAFETY SOFTWARE

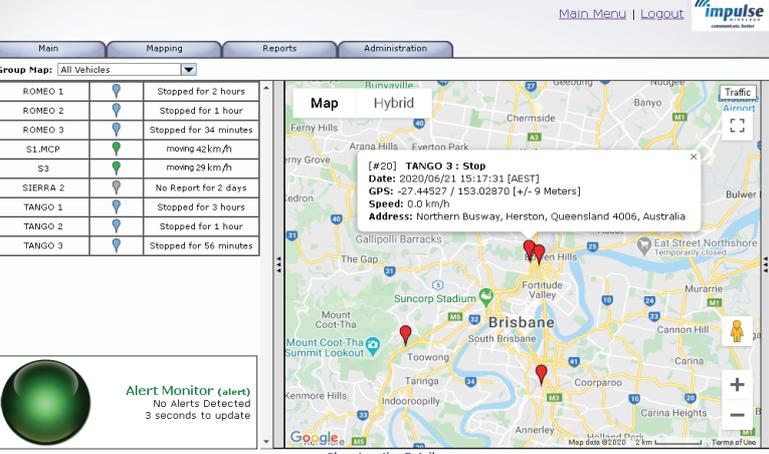
Developed in-house, our safety software provides innovative Lone worker, Man down and safety solutions, customised to suit customer needs.



GPS TRACKING SOFTWARE

Developed in-house, our IMPULSE Wireless GPS Tracking software provides turn by turn tracking, variable high rate GPS updates and reports.





Key Differentiators

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INTEGRATION AND CUSTOMISATION
 IMPULSE Wireless has the capability and experience to customise software to suit the needs of the operation.
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EXPERIENCE
 Leverage our extensive experience with complex communications solutions and device functionality, reliability, testing and field exposure.
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COMMUNICATIONS LANDSCAPE
 The communications industry has evolved. IMPULSE Wireless has a thorough understanding of IT, Two-way radio, Push-to-Talk and Telco.
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SUPPORT
 IMPULSE Wireless provides full support, documentation and user training to maintain, enhance and evolve the system as your business needs change. Our investment in our online knowledgebase, and support ticket system provide a responsive and efficient support process.

“It’s been a pleasure dealing locally with a team that cares about our needs and responds positively when you call.”

Scott Wiseman, General Manager,
Hunter Resources

Past Experience

- Holcim Cement.** Deployed over 1,500 devices with IMPULSE Wireless Push-to-Talk across all mainland states of Australia (2019 - current).
- M7 Motorway.** Deployed IMPULSE Wireless PTT communications with customised GPS Tracking & Worker Safety software solutions (2017- current).
- Fulton Hogan Egis** (incident response for Westconnex). Deployed IMPULSE Wireless as a cost-effective, fast communications solution, and continue to add to their services with our PTT, safety and GPS tracking solutions. (2017 - 2020).
- MIA Coaches.** Provide an IMPULSE Wireless Push-to-Talk solution that improved the user’s coverage and voice clarity in comparison to their existing two-way radio solution (2020 - current).
- Tunnel Network Services** (incident response for Brisbane road tunnels). Replaced digital two- way radio with IMPULSE Wireless PTT for better reliability and audio quality (2017 - current).
- Murrays Coaches.** Deployed IMPULSE Wireless Push-to-Talk as an alternate to existing two-way radio, providing better coverage, functionality, and future-proofing through integrating multiple uses in one device (2017 - current).

Accreditations

- Telstra Partner.** IMPULSE Wireless underwent extensive scrutiny to be selected as a Telstra partner.
- SAMSUNG Partner.**
- NSW Bus industry** association member.
- ARCIA Member.** As a member of the Australian Radio Communications Industry Association, we publicly uphold the highest levels of professionalism, business ethics and industry best practice.

